

SUMMER NEWSLETTER



WE ARE NOW ACCEPTING CARD PAYMENTS

After listening to your feedback, we have taken steps to allow us to take card payments over the phone.



All major credit and debit cards are accepted.

To make a payment this way please call us on 01623 658535

MARGARET IS RETIRING

We would like to take this opportunity to wish Margaret Bingley all the very best for her upcoming retirement later in the year.

Margaret, who is the Care Officer

for Ashfield has worked for

Crossroads for 20 years and

will be sorely missed by

everyone in the organisation.

We wish you a long and happy

retirement Margaret! xxx



CHRISTMAS PARTY

Plans are underway for this year's Christmas Party and this year's date for your diary is Wednesday 16th December 11am to 2pm at the Patchill's Center in Mansfield.

We look forward to seeing you all there!

GROUP CARE CLOSURES

Our group care will be closed from Monday the 21st December 2015 and reopen again 4th January 2016

GROUP CARE

We are extremely pleased to announce that we have been able to extend our Group Care services in Mansfield and Bassetlaw.

We are now open 5 days a week in Mansfield and three day a week Mondays, Wednesday and Fridays in Bassetlaw.

If you would like further information on our group care service then

PLEASE GET IN TOUCH ON 01623 658535

NEW AND IMPROVED WEBSITE

We are currently updating our website to make it more user friendly!

The overhaul will be completed by the end of August and you will be able to access more information and direction on our services and different ways to contact us.

The website will be updated on a regular basis and include useful information on other services in the local area as well as up to date information on us and future plans and activities!

Visit us at:

www.crossroadscarenorthnotts.com



BENEFIT CHANGES

ANYONE WHO CURRENTLY RECEIVES A PAYMENT THROUGH DISABILITY LIVING ALLOWANCE WILL SHORTLY BE RECEIVING AN INVITE TO CLAIM PIP, A NEW PERSONAL INDEPENDENCE PAYMENT WHICH WILL BE REPLACING DLA GOING FORWARD. IT IS VERY IMPORTANT THAT ONCE YOU RECEIVE THIS INVITE THAT YOU RESPOND TO THIS IN THE TIMEFRAME STATED OTHERWISE YOU RISK LOSING YOUR AWARD

THIS DOES NOT AFFECT ANYONE WHO WAS 65 OR OVER ON THE 28TH APRIL 2013 – YOUR DLA WILL NOT BE EFFECTED.



ANNUAL QUESTIONNAIRE 2015

This year's annual questionnaire is due to be released shortly and we would be very grateful if you would take the time to give us your feedback.

We continually strive to improve the service we deliver and are always looking for ways to develop and your feedback is one vital way we do this.

The questionnaires will come with a stamped addressed envelope and it would be appreciated if you could return these by 1st September 2015

The results will be available online by the end of October at www.crossroadscarenorthnotts.com but we will update you in the next newsletter too!