

CHILDREN AND YOUNG PEOPLE:

CROSSROADS PHILOSOPHY OF CARE

Staff supporting children and young people should:

Listen to children and young people, and provide means for them to convey their perspectives, opinions and feelings and use these to guide decisions about the way support is delivered.

Recognise each child and young person as a unique individual whose best interests must be paramount, whilst considering their physical, psychological, social, cultural and spiritual needs, as well as those of their families.

Respect the right of children, according to their age and understanding, to appropriate information and facilitate informed participation in decisions about their support where appropriate

Recognise parents/carers knowledge and caring experience in all aspects of their child or young person's health and social care.

Promote the rights of children and young people to be accompanied by a familiar and trusted person in any environment in which support is delivered.

Ensure sufficient information, education and support is provided to promote and enable active participation and consultation with children, young people and their families.

Inform the child/young person and family of the different roles and responsibilities of members of the support staff team.

Respect and value cultural diversity review within and between family groups.

CROSS ROADS CARE

North Notts

Charity Number 1109126

Guide to our Children's and Young Person Services





Crossroads Care are the people Carers turn to

We support children and young people between the ages of 0 to 19 years who have a learning, physical disability or life limiting condition. We also provide support for young carers.

91% of our Care Support Workers are trained to NVQ level 3 in Health and Social Care with an additional 7% currently undergoing this training to achieve this qualification. All staff who work with Children also undergo specialised training in this area

So whether you are looking for a break or more regular assistance please contact us to discuss your requirements. We tailor all our care packages to your individual needs meaning we can be a truly person centred care provider.



Don't just take our word for it.....



Your service has been a breath of fresh air for our family, our son is well looked after by your carer and myself and my husband have been able to have some much needed quality time. Every time he goes out with Ruth, I know he has a good time, feels respected and is safe. I would have no hesitation in recommending yourselves to anyone who needs your sort of service



Recommendation from a carer in the Mansfield area

Delivering The Right Service For You



- Personal Care Support
- Carers breaks
- Overnight Care
- Specialist Health Care Support
- Support both in and outside the home
- Flexible short breaks
- Support to access activities in the local community

If you would any more information or want to discuss your individual requirements with someone then please contact:

Tina Richardson - Care Manager

Email:

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Phone: 01623 658535

Fax: 01623 429206

