



**CROSS
ROADS
CARE**
North Notts

Spring Newsletter



SPRING 2016



During 2016 here at Crossroads Care North Notts will be celebrating our 30th Year of supporting carers in the North Nottinghamshire region. To celebrate this and to raise the profile of carers locally we will be holding an event during carers week on Wednesday 8th June 2016 at the Patchill's Centre in Mansfield.

About Carer's Week

Carers Week is an annual campaign to raise awareness of caring, highlight the challenges carers face and recognise the contribution they make to families and communities throughout the UK.

This year we're focusing on building Carer Friendly Communities. Communities which support carers to look after their family or friends well, while recognising that they are individuals with needs of their own.

Carers Week is brought to life by the individuals and organisations who come together to organise activities and events throughout the UK, drawing attention to just how important caring is.



Please feel free to come and join us and help us celebrate during the day from 11am to 2pm. There will be information on the day about services available locally, a brief glimpse into the history of Crossroads and an opportunity to meet all the team here.

There will be a buffet lunch with refreshments and of course a birthday cake! We look forward to seeing you all there on the day.

Valerie, Scheme Manager

Hello and welcome ...



We would like to officially welcome and introduce you to our new Group Care Manager, Joel Hallam. Joel will be based at the Patchill's Centre in Mansfield, he has an extensive background in care and management and we are excited about the future for our Group Care Service under his supervision. Should you need to contact Joel or wish to find out more about the Group Care services we offer then please call us on 01623 658535.

For anyone who comes into the offices in Mansfield you will shortly notice some changes and the front office will no longer be in use. Please follow the signs to the main office on the left hand side of the building.

We will also be introducing a new telephone reception to ensure we improve our communication to you. Megan will be answering and directing all calls and ensuring you get to speak the person you need or receive a call back in a timely manner.

Communication is an area we are trying hard to improve and any feedback on these changes are welcomed.

Carer's Forum

Do you have some ideas to help us improve our service?

Do you have a small amount of free time that you could dedicate to supporting our organisation?

We are looking for carer's and individuals within the local community to become involved in a carers forum

We are looking for support in:

- development of services
- Recruitment of Care Support Workers
- Training and development

We are a charity and not for profit organisation and we value your input in shaping the services we offer and outcomes we deliver to the community.

If you need carers respite to attend meetings then we can help provide this service.

Coffee Morning

We are holding a coffee morning on the 18th May 2016 at the Crossroads Offices in Mansfield on Kirkland Avenue.

Please feel free to drop in anytime between 10.30am to 12pm - Service users and carers all welcome.

This is your opportunity to discuss any concerns you may have, any ideas you have to help develop the service or simply gain more information on the services provided.

The session is purely informal but will be held by the management team

Please contact Liz on 01623 658535 if you would like to be involved.